

Terms of Service

Last Updated: April 14, 2026

Welcome to Eventscape.ai. These Terms of Service ("Terms") govern your access to and use of the website located at <https://eventscape.ai> (the "Site") and the AI-powered event design services, tools, and features provided by Eventscape.ai ("Eventscape," "we," "us," or "our").

By accessing the Site or using our services, you agree to be bound by these Terms and our Privacy Policy. If you do not agree to these Terms, you may not access or use the platform.

1. User Accounts and Eligibility

1.1 Eligibility: You must be at least 18 years of age and possess the legal authority to enter into these Terms to use our services. Eventscape.ai is intended for professional event planners, designers, and design studios (collectively, "Planners" or "Designers"). By using Eventscape.ai, you represent and warrant that you meet these requirements and that you are using the platform for professional or business purposes.

1.2 Account Creation: To access certain features, you must create an account. You agree to provide accurate, current, and complete information during the registration process and to keep it updated.

1.3 Account Security: You are responsible for safeguarding your account credentials and for all activity under your account. You agree to notify us immediately of any unauthorized use of your account. Eventscape.ai cannot and will not be liable for any loss or damage arising from your failure to comply with this security obligation.

1.4 Team Members and Authorized Users: If you invite team members or allow others to access your account (each an "Authorized User"), you are responsible for ensuring they comply with these Terms, and you remain liable for their actions on the platform.

1.5 Account Suspension/Termination: We may suspend or terminate your account (or restrict access to features) if we reasonably believe you have violated these Terms, created risk for Eventscape.ai or other users, or if required to comply with law or third-party provider requirements.

2. Description of Services

Eventscape.ai provides an AI-driven design platform tailored for event planners and designers. Services include, but are not limited to, AI vision analysis of inspiration images, generation of photorealistic event renderings (tablescape, ambiance, centerpieces, and place settings), style board presentation tools, and project management tracking.

2.1 Visualizations as Concepts: You acknowledge that the photorealistic images generated by the platform are concept renderings intended for design visualization. They are not final production spec-

ifications, architectural blueprints, or guarantees of actual event outcomes. Details such as colors, textures, and floral varieties may vary in real-world application.

3. Subscription Plans and Billing (Stripe)

3.1 Fees and Plans: Access to certain features requires a paid subscription. We may offer multiple subscription tiers and optional add-ons. All fees are quoted in U.S. Dollars and are displayed at check-out or within your account.

3.2 Billing and Payment Processor (Stripe): We use third-party payment processors (such as Stripe) to process payments and bill you through a payment method linked to your Eventscape.ai account. By subscribing, you authorize us (and Stripe, as our payment processor) to charge your payment method for all applicable fees, taxes, and any other charges you incur in connection with your account.

3.3 Taxes: Prices may be exclusive of applicable taxes (including sales tax, VAT, or similar). Where required, we will collect and remit taxes. You are responsible for any taxes not collected by us.

3.4 Automatic Renewal: Subscriptions automatically renew unless cancelled. You will be billed on a recurring basis (monthly or annually) depending on your selected plan, until you cancel in accordance with these Terms.

3.5 Billing Changes and Failed Payments: If your payment method fails, we may retry charges, suspend access to paid features, or downgrade your account until payment is received. You are responsible for keeping billing information current.

3.6 Cancellation and Refund Policy: You may cancel your subscription at any time through your account settings. Upon cancellation, you will retain access to paid features until the end of your then-current billing period (unless access is terminated earlier for cause). Due to costs associated with AI generation and compute resources, all fees are non-refundable and we do not provide refunds or credits for partial subscription periods, unused time, or downgrades, except where required by law.

3.7 Plan Changes: If you upgrade or downgrade a plan, any change in price and the effective date of the change will be shown to you at the time you make the change, and will be applied as described in the product flow (which may include prorations or immediate charges depending on the plan and timing).

4. AI-Generated Content Ownership

4.1 User Inputs: You retain ownership of any inspiration images, prompts, design preferences, and other materials you upload or provide to the platform ("Inputs"). You grant Eventscape.ai a non-exclusive, worldwide, royalty-free license to use, host, store, reproduce, and process Inputs solely to provide, maintain, secure, and improve the services and to comply with applicable law.

4.2 AI-Generated Outputs (User vs. Platform Rights): Subject to your compliance with these Terms and to the extent permitted by applicable law, you own the photorealistic images, design profiles, and other content generated for you through the services based on your Inputs ("Outputs").

Eventscape.ai does not claim ownership in your Outputs. However, Eventscape.ai retains all rights in and to: (a) the platform and its underlying technology (including prompts/templates, workflows, system design fields, model orchestration, and presentation tooling), and (b) any improvements, modifications, or derivative works of the foregoing.

4.3 OpenAI API Disclosure: Eventscape.ai utilizes OpenAI's API (including GPT-4o Vision and image generation models such as gpt-image-1) to analyze Inputs and generate Outputs. Your use of the services and Outputs may also be subject to OpenAI's applicable policies, in addition to these Terms.

4.4 Watermarking and Release of Clean Files: Eventscape.ai employs a watermarking system to protect design integrity. High-resolution or clean versions of generated images may be released only upon client approval or other milestone triggers within the platform (as configured in the product). You agree not to circumvent, remove, obscure, or alter watermarks except where the platform provides a clean version through its intended workflow.

4.5 No Guarantee of Uniqueness / Third-Party Rights: Outputs may be similar to content generated for other users or from other sources. You are responsible for evaluating whether Outputs are appropriate for your intended use and for ensuring that your use of Outputs does not infringe any third-party rights (including trademarks, copyrights, rights of publicity, or contractual/vendor restrictions).

5. Acceptable Use Policy

You agree not to use the platform to:

- Generate, upload, or share content that is illegal, harmful, deceptive, threatening, harassing, defamatory, obscene, or otherwise objectionable.
- Generate content that infringes or misappropriates third-party intellectual property or other rights.
- Use the services to create or distribute malware, to phish, or to attempt to gain unauthorized access to systems or accounts.
- Reverse engineer, decompile, disassemble, or attempt to extract the source code of the platform or the underlying AI models, or to bypass any access controls, rate limits, or security measures.
- Use any automated system (bots, scrapers) to access the platform in a manner that sends more request messages to our servers than a human can reasonably produce or that materially burdens the services.
- Misrepresent that AI-generated renderings are actual photographs of past events you have produced, or otherwise present Outputs as factual documentation of real-world events.
- Use the platform to generate content involving or depicting minors in a sexual context, or any content that promotes violence or self-harm.

- Attempt to generate or facilitate prohibited or regulated content (including instructions for wrongdoing) or to use the platform in a way that violates applicable laws or regulations.

We may remove content, restrict access, or suspend/terminate accounts for violations of this Acceptable Use Policy.

6. Intellectual Property

6.1 Company Property: Eventscape.ai owns all rights, title, and interest in and to the platform, including the Site, software, user interface, workflows, design field taxonomy, algorithms, integrations, proprietary technology, templates, and all related intellectual property, including all trademarks, service marks, logos, and branding ("Eventscape IP").

6.2 License to Use the Services: Subject to your compliance with these Terms and any plan limits, Eventscape.ai grants you a limited, non-exclusive, non-transferable, non-sublicensable, revocable license to access and use the services for your internal business purposes.

6.3 Restrictions: Except as expressly permitted by these Terms, you may not copy, modify, distribute, sell, lease, or create derivative works of the services or Eventscape IP, nor may you remove proprietary notices.

7. Limitation of Liability

7.1 "As Is" Basis: The platform and its generated content are provided on an "as is" and "as available" basis. Eventscape.ai makes no warranties, expressed or implied, regarding the accuracy, reliability, or availability of the service.

7.2 Visualizations; No Responsibility for Event Outcomes: You acknowledge that Outputs and other platform visualizations are concept renderings intended for design visualization only. Eventscape.ai does not guarantee that any real-world event, installation, tablescape, floral design, venue layout, lighting, colors, textures, materials, or vendor deliverables will match the Outputs. You are solely responsible for verifying feasibility, sourcing, measurements, safety, compliance, budgets, and vendor execution. Eventscape.ai is not responsible for any event outcomes, client dissatisfaction, vendor disputes, lost profits, or costs arising from reliance on Outputs.

7.3 Disclaimer of Damages: To the maximum extent permitted by law, Eventscape.ai shall not be liable for any indirect, incidental, special, consequential, or punitive damages, including loss of profits, data, or goodwill, arising out of or related to your use of the platform. Our total liability for any claim shall not exceed the amount paid by you to us in the twelve (12) months preceding the claim.

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8. Cancellation and Refund Policy

8.1 Cancellation: You may cancel your subscription at any time through your account settings. Cancellation stops future renewals but does not immediately terminate access; you will generally retain access through the end of your then-current billing period (unless terminated earlier for cause).

8.2 No Refunds; Exceptions: Except as required by law, all fees are non-refundable and we do not provide refunds or credits for partial subscription periods, unused time, or unused features.

8.3 Termination for Cause: If we suspend or terminate your access for a violation of these Terms, you understand that you may lose access to paid features immediately and you will not be entitled to refunds or credits, except as required by law.

9. Indemnification

You agree to indemnify and hold harmless Eventscape.ai and its officers, directors, and employees from any claims, damages, or expenses (including legal fees) arising from your use of the platform, your violation of these Terms, or your infringement of any third-party rights.

10. Governing Law and Dispute Resolution

These Terms shall be governed by and construed in accordance with the laws of the State of New York, without regard to its conflict of law principles. Any disputes arising under these Terms shall be resolved exclusively in the state or federal courts located in New York, NY.

11. Modifications to Terms

We reserve the right to modify these Terms at any time. We will notify you of material changes by posting the new Terms on the Site or via email. Your continued use of the platform after such changes constitutes acceptance of the updated Terms.

12. Contact Information

If you have any questions regarding these Terms, please contact us at:

Eventscape.ai 228 Park Ave S #942634, New York, NY 10003

Email: legal@eventscape.ai

Website: <https://eventscape.ai> Website: <https://eventscape.ai>